

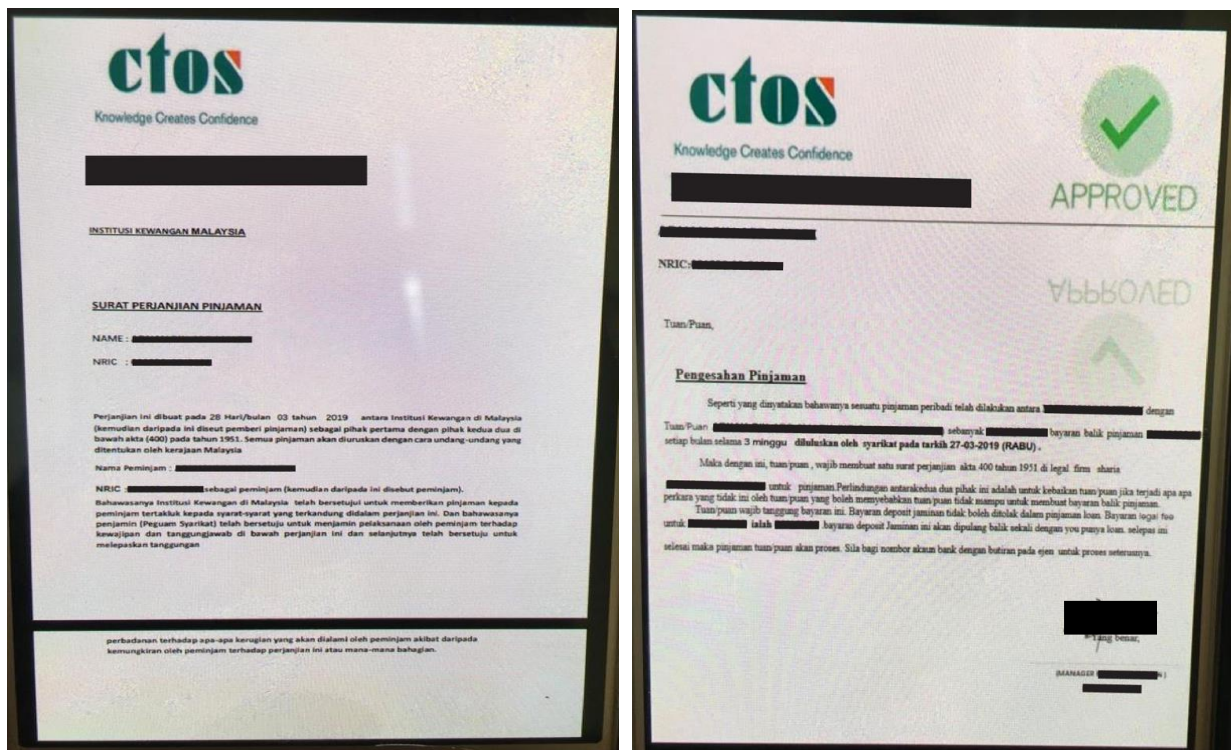


Knowledge Creates Confidence

## IMPORTANT NOTICE TO PUBLIC

It has come to our attention that the CTOS logo and brand name are being used in an unauthorized manner which involves transactions offering loans in return for a fee being paid.

CTOS is a Credit Reporting Agency under the ambit of the *Credit Reporting Agencies Act 2010 (CRA Act)*. We are regulated by the Ministry of Finance. CTOS is **NOT a lender** and does not offer any form of finance, nor does it engage in any activity other than as provided under the CRA Act.



All official communication from CTOS is sent to you from our official email addresses which end with the domain name ctos.com.my. If you have received calls, messages or emails from any company or party who promises loan approvals and asks you for direct payments or deposits; using CTOS logo and brand name, **please do not respond**. We ask that you **make a police report immediately** and **subsequently notify CTOS**.

Members of the public are reminded to be vigilant of any persons or parties who claim to be licensed by Bank Negara Malaysia. You are advised to refer to the list of institutions that are licensed or approved under the laws administered by Bank Negara Malaysia before entering into any business or investment transactions.



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Please also be guided that money lending business is governed under the Moneylenders Act 1951 and administered by the Ministry of Urban Wellbeing, Housing and Local Government. If you have any enquiries or complaints on money lenders, you may contact their **helpdesk & tele-hotline at 03-8891 5428**

Contact details:

**1. CTOS Data Systems Sdn Bhd**

Unit 1-12, Level 8, Tower A,  
Vertical Business Suite, Avenue 3,  
Bangsar South, No 8, Jalan Kerinchi,  
59200, Kuala Lumpur.

Tel: 03-27228833

Business hours: Mon-Fri 8:00am – 7:00pm

Sat-Sun 9:00am – 5:00pm

Public Holidays: Closed

**2. BNMTELELINK (Call Centre)**

SMS to 15888: BNM TANYA [your report / query]

Email: [bnmtelelink@bnm.gov.my](mailto:bnmtelelink@bnm.gov.my)

Tel: 1-300-88-5465 (1-300-88-LINK)



**Report**  
**fraud & scam**  
Call 1300-88-5465  
report & help

Email: [bnmtelelink@bnm.gov.my](mailto:bnmtelelink@bnm.gov.my)